

# **Direct Purchase Insurance**

# **The Application Form Process**



#### **Personal Information**

Details about the Proposer (policyholder) and the Insured (the person being covered).



#### **Plan Information**

Details about the selected policy and its riders.



# **Underwriting**

Other critical information needed to process your application.



## **Declarations**

Everything to take note of before you sign.

# **Submission Checklist**

Please check that you have included all the necessary documents. Any omissions may result in a delay of the processing of your application.

- Photocopy of NRIC or FIN or other relevant identity documents, if applicable
- Proof of address documentation, if applicable
- Tax residency certification for FATCA and/or CRS, if applicable
- All relevant underwriting forms
- Copy of medical reports or test results, if applicable

For official use only	
Receipt number	
Payment received date (dd/mm/yyyy)	
Source code	

For staff use only	
Staff code	
Staff name	

NTUC Income Insurance Co-operative Limited

 $Income \ Centre \ 75 \ Bras \ Basah \ Road \ Singapore \ 189557 \cdot Tel: \ 6788 \ 1777 \cdot Fax: \ 6338 \ 1500 \cdot Email: \ csquery@income.com.sg \cdot Website: \ www.income.com.sg$ 

### PLEASE USE BLOCK LETTERS TO COMPLETE THIS FORM.

If you require additional space for your answer, please state the question number and answer clearly on page 13.



WARNING: STATEMENT UNDER SECTION 25(5) OF THE INSURANCE ACT, CAP. 142 (OR ANY FUTURE AMENDMENTS TO IT) YOU MUST REVEAL ALL FACTS YOU KNOW, OR OUGHT TO KNOW, WHICH MAY AFFECT THE INSURANCE COVER YOU ARE APPLYING FOR. OTHERWISE, THE INSURANCE POLICY MAY NOT BE VALID.

**Proposer Details (Policyholder)** 

1.1 Personal Particulars	
Full name (as in NRIC or FIN)	
NRIC/Passport number/FIN	
Date of birth (dd/mm/yyyy)	
Gender	○ Male ○ Female
Nationality	Singaporean Singapore PR (Nationality)
	Others
Country of birth	
Marital status	○ Single ○ Married ○ Widowed ○ Divorced
1.2 Work Details	
Occupation	Nature of work
Name of organisation	Annual income (S\$)
1.3 Language And Edu	cation Level
Language spoken	○ English ○ Mandarin ○ Malay ○ Tamil ○ Others
Language written	○ English ○ Mandarin ○ Malay ○ Tamil ○ Others
Highest education level attained	○ Primary       ○ Secondary       ○ GCE 'O'/'N' level       ○ Pre-U/JC       ○ Diploma         ○ Degree       ○ Post graduate
1.4 Contact Information	ı
Contact number Please provide at least one number	Mobile Home Work
Important Notes: correspondence.	t is important to state your personal email address as this will be used for future
Email address	
Residential address	
	Postal code Country

Mailing address	
If different from residential address	
residential address	

Postal code		Country		



Important Notes: For existing Income policyholders, if your contact information on this form is different from those in our records, we will automatically update all your existing policies with the new information. If you **<u>DO NOT</u>** want us to update the contact information for specific policies, please state the policy number(s) here:

### **Residential address verification**

For Singapore Citizen/Permanent Resident – If the residential address stated in the application form is different from the address in your identity document, please provide billing proof.

For non-Singapore Citizen – Please provide a valid identity document or passport with your residential address indicated, or billing proof.

Examples of billing proof – utility bills, bank statements and letters issued by statutory or government bodies (dated within past 6 months) with letterhead, name, address and date clearly shown.

# Tax Residency Declaration





#### **Important Notes:**

- If you are required to self-certify on behalf of any Entity Account Holder, please complete and submit a FATCA and CRS self-certification form for Entity Account Holder. You do not need to complete this section.
- If you are a Controlling Person of any Entity, please complete and submit a FATCA and CRS self-certification form for Controlling Person. You do not need to complete this section.
- If there are multiple Account Holders, please submit a separate form for each Account Holder.
- If you require further details, please consult your tax/legal adviser or local tax authority. It is important for you to provide us with complete and accurate information in this form, as these are pursuant to requirements under Singapore Income Tax Act (Chapter 134) and its subsidiary legislation.
- If any information should change in the future, please notify us promptly.

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Ι.	AIE V	uu a	lax	resident	UΙ	Singapore	::

Yes, I am solely a tax resident of Singapore and do not have a foreign tax residency. My Singapore TIN is my NRIC or FIN.	No, I am currently a tax resident in the following list of countries/jurisdictions (include Singapore, if applicable and provide details below):
If your TIN is not your NRIC or FIN,	

No.	Country(ies) or jurisdiction(s) of tax residence <sup>^</sup>	Tax Identification Number (TIN)	If TIN is not available, please tick (✓) the reason code (refer to Table 1 below)	If reason B is selected, please indicate why TIN is not available
1			○ A ○ B ○ C	
2			○ A ○ B ○ C	
3			○ A ○ B ○ C	



If you are a United States (U.S.) citizen or U.S. resident for tax purposes, you are required to submit Form W-9.

#### Table 1

Reason code	Description
Α	The country/jurisdiction where the Account Holder is resident does not issue TINs to its residents.
В	The Account Holder is otherwise unable to obtain a TIN or equivalent number. (Please explain why you are unable to obtain a TIN if you have selected this reason).
С	No TIN is required. (Note: Only select this reason if the domestic law of the relevant jurisdiction does not require the collection of the TIN issued by such jurisdiction).

Please refer to the OECD website for more information on tax residency:

http://www.oecd.org/tax/automatic-exchange/crs-implementation-and-assistance/tax-residency/

2. If your recidential address, mailing address or contact number is different from your country/ics) of tay recidence, place
2. If your residential address, mailing address or contact number is different from your country(ies) of tax residence, pleas
select a reason that applies:
Tick (✔) ONE only and submit relevant supporting documents:
<ul> <li>Student at an education institution in the country of residence.</li> </ul>

Working in the country of residence for less than 6 months.

	On an educational or cultu	ral exchange visitor	program in the country	of residence for	less than 6 months
IJ	On an Educational of Cultu	iai exciialige visitoi	program in the country	y of residefice for	1633 tilali o lilolitils.

_					
	Regular travel	hatwaan	iurisdictions	for work	and home

Others	, please	specify
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# Beneficial Ownership Declaration — This is NOT a nomination of beneficiaries for this policy

A Beneficial Owner is defined in the MAS Notice on Prevention of Money Laundering and Countering the Financing of Terrorism as an individual who ultimately owns or controls the customer or the individual on whose behalf business relations are established.

If there is a Beneficial Ownership arrangement, please



3

- 1. Submit a copy of their NRIC or passport and a completed copy of the FATCA and CRS self-certification form for Individual Account Holder, Entity Account Holder or Controlling Person available here: www.income.com.sg/Policy-downloads-and-forms; and
- 2. Provide details below:

Name of Beneficial Owner	NRIC/Passport number/FIN	Date of birth (dd/mm/yyyy)
Nationality	Gender	Relationship to Proposer
Singaporean	Male	
Singapore PR (Nationality)	Female	
Others		

# Politically Exposed Person (PEP) Declaration

A Politically Exposed Person (PEP) is an individual who is, or has been entrusted with prominent public functions whether in Singapore, a foreign country or an international organisation. Prominent public function includes the roles held by head of state, a head of government, government ministers, senior civil or public servants, senior judicial or military officials, senior executives of state owned corporations, senior political party officials, members of the legislature, and senior management of international organisations.

If you, or the Beneficial Owner, are a PEP or related to a PEP, you must disclose this information.

^ An individual closely connected to a PEP either socially or professionally, such as a parent, stepparent, child, stepchild, adopted child, spouse, sibling, step-sibling, or adopted sibling.

Name of PEP	Title of PEP	Name of person related to PEP	Relationship to PEP

### 5.1 Plan Details

Please state the name of the plan and/or rider(s) for this application.

Details	Basic plan	Rider
Name		
Total premium due	2	1

**Premium Payment Information** 

# **6.1 Payment Method And Frequency**

For Regular Premium Plans								
Frequency	Monthly	Quarterly	O Half-yearly	Yearly				
First Premium	Cash	◯ GIRO¹	Credit Card					
	Cashier's order <sup>2</sup>	C/Cheque (Number)		payable to "NTUC Income"				
Renewal	Cash	○ GIRO¹						



#### **Important Notes:**

- <sup>1</sup> For payment by GIRO, please complete and submit GIRO form. Please note that we will default to cash payment if we do not receive the form.
- <sup>2</sup> For payment by cashier's order, please submit a copy of the cashier's order application form or debit advice with Payor's details.

### **6.2 Payor Details**

You do not need to complete Section 6.2 if you are using CPF or SRS funds to pay premium.

The Payor refers to the person making the premium payment. Is the Proposer the Payor?

\ \\	/ \ NI =		disclose	D	-1 - 4 - 11 -
( ) Yes	INIO	niasca	MICCINCA	Paller	סוובדםה
103	110.	DICASC	uisciose	I avoi	uctans.

Payor name (as in NRIC/Passport)					
NRIC/Passport number/FIN					
Occupation					
Relationship to Proposer	Parent	Spouse	Child	Others	
Please state reason for paying the premiums on behalf of Proposer					

#### 6.3 Source Of Funds

You do not need to complete Section 6.3 if you are using CPF or SRS funds to pay premium.

- 1. Who is funding the insurance premium for this application?
  - Others, please provide details below: Proposer/Payor

Name of person funding the policy	NRIC/Passport number/FIN	Relationship to Proposer	Occupation and organisation

2. What is the source of fund	ds used to pay the premiums	s?	
Salary or commission		Proceeds	s from a policy
Inheritance		Sale of a	assets
Personal savings		Others	
If currently not employ below (for example: pr allowance from family		please p	rovide details below
Details for "Personal	savings/Others"		
6.4 Source Of Wealth  How did you accumulate your  Salary or commission from	r wealth (i.e. your total asset n current and/or past emplo	-	hoose more than one option.  Business or trade income
Inheritance and gifts			Investments (shares, bonds, unit trusts, etc.)
Sale of property, company	, or other assets		Others
6.5 Payment Authorisat	i <b>on</b> — Please complete all t	the relevant se	ections
6.5.1 Credit Card			
I authorise NTUC Incommy credit card account.	e Insurance Co-operative Lir	nited ("Income	e") to deduct the amount of the first premium from
Cardholder name			
Credit card number Visa/Mastercard only			
Card expiration date (mm/yy)			
Issuing bank			
			Signature of cardholder
Relationship to Proposer If not Proposer			lin.
			Signed in Singapore on (dd/mm/yyyy)
	to cash payment if the credi ment is allowed for payment		r or details are invalid. ium only. It is not allowed for payment of renewal

premiums.

	Policy/Proposal	Policy/Proposal	Policy/Proposal
nsurance company			
ear of issue or application			
Death coverage amount (S\$)			
Total and permanent disability coverage amount (S\$)			
Critical illness coverage amount (S\$)			
Personal accident coverage amount (S\$)			
Disability income coverage amount (S\$)			
Others Please specify type and coverage			
Some of the disadvanta a. the insurance may no	ot be granted on standard tern	ns;	
We would not advise you some of the disadvantage as the insurance may not be you may have to pay compart of your will lose financial.  Please consult your pressure of the disadvantage of	ges are: ot be granted on standard tern a higher premium as you are i I benefits built up over the yea	ns; now older; and ars. nal decision. Make a careful co	omparison so that you ca
We would not advise you some of the disadvantage as the insurance may not be you may have to pay compart of your will lose financial.  Please consult your pressure of the disadvantage of	ges are:  ot be granted on standard term  a higher premium as you are in  benefits built up over the year  ent insurer before making a fing a decision that is in your bes  g for to replace or intended to	ns; now older; and ars. nal decision. Make a careful co t interest. o replace in full or in part, any	
We would not advise you some of the disadvantage at the insurance may not be you may have to pay compared your pressure that you are making the insurance you are applying insurers? If yes, what is it replaced.	ges are:  ot be granted on standard term  a higher premium as you are in  benefits built up over the year  ent insurer before making a fing a decision that is in your bes  g for to replace or intended to	ns; now older; and ars. nal decision. Make a careful co t interest. o replace in full or in part, any	
We would not advise you some of the disadvantage as the insurance may not be you may have to pay compared your pressure that you are making the insurance you are applying insurers? If yes, what is it replaced to the insurance you are applying insurers? No	ges are:  ot be granted on standard term  a higher premium as you are in  benefits built up over the year  ent insurer before making a fing a decision that is in your bes  g for to replace or intended to  cing? Please provide details be	ns; now older; and ars. nal decision. Make a careful co t interest. o replace in full or in part, any low:	policy with Income or ot
We would not advise you some of the disadvantage as the insurance may not be you may have to pay compared your pressure that you are making the insurance you are applying insurers? If yes, what is it replaced.	ges are:  ot be granted on standard term  a higher premium as you are in  benefits built up over the year  ent insurer before making a fing a decision that is in your bes  g for to replace or intended to  cing? Please provide details be	ns; now older; and ars. nal decision. Make a careful co t interest. o replace in full or in part, any low:	policy with Income or ot

# 8.1 Insurance History

			Policy	Policy
Incurance co	m. n. n. v		Policy	Policy
Insurance co	трапу			
Type of polic	У			
Reasons				
-		•	nre you intending to make any claims, ness, accident, hospitalisation)? If yes,	on any policy with any insurer (for example: , please provide details below:
			Policy	Policy
Insurance co	mpany			
Nature of cla	iim			
Year of claim				
Reasons				
8.2 Build				
			nt (kilograms)?	
Height	m	Weight	kg	
8.3 Family	History			
carcinoma-in-sother heredita	situ, mental o ary disease o	disorder, dia		d away as a result of: Alzheimer's disease, cance e, high blood pressure, heart disease, or any
\ \\ \ (	) No			
Yes			Family Member 1	Family Member 2
Yes				
Relationship	to Proposer	or Insured		
	·			
Relationship  Medical cond	dition or caus			

3.4 Lifesty	le Information					
L. Have you	ı smoked cigarettes (	or cigars in	the last 12 months? If	yes, pleas	se provide details below:	
O Yes	○ No					
	years of smoking		sticks of cigarettes (per day)		sticks of cigars (per day)	
. Do you co	onsume alcohol? If y	es, please	state the quantity of a	ilcohol you	ı drink per year.	
	cans of beer (per 330ml)		glasses of spirit (per 30ml)		glasses of wine (per 125ml)	
-		-			or to reduce your alcohol intake use provide details below and a	•
Name of do	octor/support group					
Address of	doctor/support gro	up				
b. Have you Yes	completed your tre	atment or	been discharged from	medical f	ollow-up? If yes, please provide	details below:
Date of last	t follow-up					
-	taking or have taken elow and answer Qu		drugs or substances (fo	or example	e: narcotics or glue sniffing)? If y	es, please provide
Addictive d	lrug or substance tal	ken				
-	u ever been treated over Question 4c.	or counsell	ed for the use of addic	tive drugs	or substances? If yes, please p	rovide details belo
Name of do	octor/support group					
Address of	doctor/support grou	up				
c. Have you	completed treatme	ent or coun	selling for addictive dr	ugs or sub	ostances? If yes, please provide	details below:
Date of last	t follow-up					
					ng other than as a passenger on on Questionnaire (private flying)	

6. Do you take part in, or plan to take part If yes, please tick (✓) the relevant activi  Yes No		occupations or pursuit	ts as listed belo	w?
Scuba or skin diving Mounta	ain or rock climbing	Free fall para	achuting	Motor racing
For <b>scuba or skin diving</b> , please complete a. Are you a certified diver? If yes, please	_	u(s)		
b. Are you an instructor?  Yes No				
c. Do you usually dive alone and unaccord	mpanied?			
d. Do you participate in specialised form underwater explosives? If yes, please  Yes No Frequency per year			eck, search and	rescue diving) or use
e. Dive history in the last 12 months:				
Total no. of dives		Maximum depth(m)		
Average depth(m)		Dive sites		
Important Notes: For mountain Questionnaire. For other hazard  7. Do you plan to live abroad for more than If there is more than one country, pleas  Yes  No	lous activities or purs in 3 months other tha	suits, please complete an for holidays or stud	the Hazardous	Pursuits Questionnaire.
Name of countries and cities				
Duration of each stay				
Frequency of travel				
Purpose of each travel				
8.5 Medical Information				
8.5.1 Questions For All Ages				
<ol> <li>Do you have a doctor whom you         If yes, please provide details belo</li></ol>		reasons other than mi	nor illness such	n as common cold or flu?
Date of last consultation (dd/mm/yyyy)				
Reason for last consultation				
Name of doctor				
Name and address of clinic				



	Test/Investigation 1	Test/Investig	gation 2	
Type of test/investigation				
Date of test/investigation				
Reasons for test/investigation				
Test/investigation result				
Name and address of clinic				
8.5.2 Additional Questions	To Be Completed for Age 16 to Ag	e 50		
Important Notes: If you answer details on page 13.	ed "Yes" to any of the questions in Sectior	8.5.2 to Section 8.5.4,	please provide	
heart valve disorders, heart or blood v murmurs), stroke, transient ischemic	od pressure, high cholesterol, cardiomyopa vessels disorders (other than irregular heal attack, bipolar disorder, schizophrenia, tun des, unusual skin lesion, polyps, cysts, fibro 5?	rt rate or heart nour, cancer,	○ Yes ○ No	
of when it was diagnosed that has rec Medical leave for 2 consecutive we Medication for 2 consecutive weel Hospitalization; Regular follow up with a medical p On regular medications;	veeks and beyond; eks and beyond;			
a. Asthma, bronchitis, breathlessness pulmonary disease (COPD) or tube	s, coughing with blood, emphysema, chror erculosis	nic obstructive	○ Yes ○ No	
b. Heart murmur, chest pain, fast or	rregular heart rate		○ Yes ○ No	
	isease, dementia, multiple sclerosis, moto abness, autism, attention deficit hyperactiv		○ Yes ○ No	
d. Stomach ulcer, colitis, Crohn's dise or fatty liver	ase, pancreatitis, gastro-intestinal bleedin	g, cirrhosis, hepatitis	○ Yes ○ No	
e. Prostate enlargement, blood or pr polycystic kidney disease	otein or sugar in urine, kidney infection, ki	dney stones or	○ Yes ○ No	
f. Arthritis, gout, osteoporosis, slippe (partial or full)	ed disc, rheumatism, chronic back pain or	amputation of limbs	○ Yes ○ No	
g. Impaired vision, impaired hearing, longer than 1 week)	impaired speech or nose bleeds (intermit	tent or continuous	○ Yes ○ No	
h. Anaemia, thalassaemia, systemic l	upus erythematosus or autoimmune disea	ses	○ Yes ○ No	
i. Sexually transmitted diseases			○ Yes ○ No	
j. Overactive or underactive thyroid	or underactive thyroid hormone secretion			
5. Do you have any medical condition, si	gns or symptoms, physical disability or inju	ury other than those	○ Yes ○ No	

2. In the last 5 years, have you had, or been advised to undergo any medical tests or investigations? Or do you intend to have or awaiting for any tests or investigations in the coming year? (For example: blood test, urine test, X-ray, ECG, ultrasound, imaging scan, biopsy, mammogram, Pap smear, prostate check). If yes, please provide details

below and submit a copy of the results, if any:

○ No

Yes

# 8.5.3 Additional Questions To Be Completed For Female (Age 16 to Age 50)

	E	ia. Are you now pregnant? If  Yes  No	yes, please state the number of weeks pregnant:	
No.	of	weeks pregnant		
	k		olication(s) relating to this and/or previous pregnancies such as gestationsia, hypertension, diabetes, thrombosis, miscarriage or others? ils below:	nal diabetes,
Pre	gna	nncy	Past pregnancy Current pregnancy	
Dat	e c	f diagnosis		
Det	ails	of complications		
	8	3.5.4 Additional Ques	tions To Be Completed For Above Age 50	
	ves att	sels disorders (other than irr ack, bipolar disorder, schizop	rdiomyopathy, heart attack, heart valve disorders, heart or blood egular heart rate or heart murmurs), stroke, transient ischemic hrenia, tumour, cancer, carcinoma-in-situ, enlarged lymph nodes, s, fibroids or other growths of any kind, kidney failure, HIV or AIDS?	○ Yes ○ No
		when it was diagnosed that he Medical leave for 2 consecutive Medication for 2 consecutive Hospitalization; Regular follow up with a me On regular medications;	e weeks and beyond;	
	a.	Asthma, bronchitis, breathle pulmonary disease (COPD) o	essness, coughing with blood, emphysema, chronic obstructive or tuberculosis	○ Yes ○ No
	b.	High blood pressure, high ch	nolesterol, heart murmur, chest pain, fast or irregular heart rate	○ Yes ○ No
	c.	Alzheimer's disease, Parkins paralysis, numbness, anxiety	on's disease, dementia, multiple sclerosis, epilepsy, aneurysm, or depression	○ Yes ○ No
	d.	Stomach ulcer, colitis, Crohn or fatty liver	's disease, pancreatitis, gastro-intestinal bleeding, cirrhosis, hepatitis	○ Yes ○ No
	e.	Prostate enlargement, blood polycystic kidney disease	d or protein or sugar in urine, kidney infection, kidney stones or	○ Yes ○ No
	f.	Arthritis, gout, osteoporosis (partial or full)	, slipped disc, rheumatism, chronic back pain or amputation of limbs	○ Yes ○ No
	g.	Impaired vision, impaired he longer than 1 week)	earing, impaired speech or nose bleeds (intermittent or continuous	○ Yes ○ No
	h.	Anaemia, thalassaemia, syst	emic lupus erythematosus or autoimmune diseases	○ Yes ○ No
	i.	Overactive or underactive th	nyroid hormone secretion	○ Yes ○ No
		you have any medical conditeady indicated in above?	ion, signs or symptoms, physical disability or injury other than those	○ Yes ○ No

If you answered "Yes" to any of the above questions in Section 8.5.2 to Section 8.5.4, please provide the details in the space

- The name of the condition and the date of diagnosis.
- The name and address of each doctor and hospital.
- How long the illness or injury lasted and the date of recovery.
- The nature of the tests done, dates, results and reasons for the tests.
- Please submit a copy of the test result, if any.

Question No.	Insured

dditional Details

Additional Details
If you require additional space for your answer to any of the questions, please write the question number and answer below.
If you require additional space for your answer to any of the questions, please write the question number and answer below:



#### **Important Notes:**

You may withdraw your consent, access or correct your personal data by writing to DPO@income.com.sg or to The Data Protection Officer, Income Centre, 75 Bras Basah Road, Singapore 189557.

#### 10.1 Personal Data

The information I have provided is my personal data and, where it is not, I have the consent of the owner of the personal data to provide such information. The personal data includes personal data provided in this application or any document to Income, whether by me or any other party or source for this application.

By providing this information, I or we understand, and give my or our consent for Income as well as Income's respective representatives and agents to collect, use, store, transfer and disclose the information, to or with all such persons (including Income's third party service providers, whether located within or outside of Singapore) for the purpose of enabling Income to provide me with the services required of by an insurer, including the evaluation, processing, administering and/or managing of my relationship and policies with Income and for the purposes set out in Income's Privacy Policy which can be found at http://www.income.com.sg/privacy-policy ("How we use your personal data (Purpose & Notification Obligation)").

### 10.2 Marketing Material

By signing up for this product or service, I give my consent to Income to collect, use and disclose my personal data, and contact me via email and post, for both rewards and privileges, marketing and promotional purposes.

In addition, by checking the boxes below, I consent to being contacted by you via telephone calls, SMS and other phone number-based messaging about products and services offered by Income, regardless of my registration(s) with the Do Not Call registry.

C-11		T+
∟ Call	_	Text messages/SMS

I agree that Income will use the contact particulars, including any update that I have given to Income, to contact me. I may withdraw my above consent by contacting Income Contact Center at 6788 1777 or DPO@income.com.sg. Please refer to www.income.com.sg/privacy-policy for more information.

- 1. I cannot alter any of the wordings in this application form. Any attempt to do so will have no effect.
- 2. I declare that the answers given in this application are true, correct and complete. I accept full responsibility for them, whether written by me or by anyone else on my behalf. I have not withheld any information. If it is discovered later that I or the Insured suffer from a medical condition that is not disclosed in this form, I will not be entitled to rely on the defence that the information was disclosed for or in the records of other policies with you. I agree that this application and other written answers, statements, information or declarations I have made or which have been made on my behalf will form the basis of the contract of insurance between the policyholder and Income. If anything is untrue, incorrect or incomplete, the insurance policy will not be valid.
- 3. I am aware that I can refer to the specimen of the standard terms, conditions and exclusions of this plan to be issued at www.income.com.sg.
- 4. I will notify Income immediately if there is any change in the state of my health, or if I plan to seek medical consultation, investigation, or treatment between the date of this application and the date this policy is in force. You may add special terms to the policy according to the information provided. This applies if I am applying for a non-guaranteed issue basic plan or for any non-guaranteed issue riders.
- 5. I authorise, consent to, and agree to any medical source, insurance office, reinsurer, or organisation to release to you and you to release to any medical source, insurance office, reinsurer or organisation any relevant information to do with me or the Insured whether you accept my application or not. A photocopy of this authorisation is valid as an original copy.
- 6. I agree that Income's legal responsibility will only begin when Income accepts this application and I have paid the first premium.
- 7. I have confirmed that I am not an undischarged bankrupt and no bankruptcy application (including any statutory order) or order has been made against me.
- 8. I confirm that the entire marketing and selling process for my proposed insurance application has been carried out in
- 9. I agree that the policy is issued as a Singapore Policy and agree that the policy will be entered in the Register of the Singapore policies.
- 10. I confirm that I understand and agree to the "Personal Data Use Statement" on: www.income.com.sg.
- 11. I agree and expressly consent that Income shall have the right to provide my personal data and information to any governmental authorities, regulatory bodies and/or any other person(s) to fulfil its obligations under applicable tax regulations, including Singapore Income Tax Act (Chapter 134), the Foreign Account Tax Compliance Act ("FATCA") and the OECD Common Reporting Standard for Common Exchange of Financial Account Information ("CRS"). I understand that such disclosures may:
  - a. Involve cross border transfer of personal data and information outside the jurisdiction;
  - b. Be in respect to personal data and information provided in this form, or in any document provided, or to be provided to Income by me or from other sources; and
  - c. Relate to personal data of the Account Holder and any information about relevant policy or policies.
- 12. I understand that Income will not be able to sell or administer any insurance product or provide any services to me if I refuse to give this expressed consent.
- 13. I certify that I am the Account Holder (or am authorised to sign for the Account Holder) of all accounts to which this form relates.
- 14. I declare that all statements made in this form are correct and complete. I undertake to inform Income within 30 days if there is a change in circumstances that affects the tax residency status of the Account Holder or causes the information in this form to be incorrect or incomplete. I shall provide Income with an updated FATCA and CRS self-certification form within 90 days of such change in circumstances. I understand any false, misleading, or fraudulent information regarding my resident status for tax purposes may result in certain penalties.
- 15. I understand that it is usually not a good idea for me to replace an existing investment product (for example: life policy/ investment-linked policy/unit trust) with a new investment product, whether from the same or a different financial institution. I further understand that some of the disadvantages of replacement are:
  - a. the insurance may not be granted on standard terms;
  - b. I may have to pay a higher premium as the Insured or I am now older; and
  - c. I will lose financial benefits built up over the years.
- 16. I have read and understood the following:
  - a. Cover Page, Benefit/Policy Illustration, Product Summary and Bundled Product Disclosure Document (if applicable); and
  - b. Direct Purchase Insurance Fact Sheet and Checklist
- 17. I am aware that I can ask for a copy of Your Guide to Life Insurance and/or Your Guide to Health Insurance from my adviser. Or I can download them from: www.income.com.sg.
- 18. If I have applied to become a member of Income Rewards, I agree to keep to your by-laws.

19. I acknowledge that I am responsible for making sure that I am allowed to buy this plan under the laws and regulations that apply to my nationality and the country that I reside in. I understand that Income cannot accept liability for any legal consequences under the laws of any other country or any tax effects that may arise in connection with the purchase of this plan. I declare that any funds and assets I place with Income, and any profits generated from them, comply with the tax laws of the countries where I am a resident of, and a citizen of.

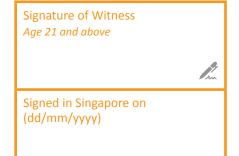
I agree that if I do not reveal any significant facts in this application (which would have affected Income's decision to accept my application on standard terms), any policy issued may be invalid. This includes any facts I may not be sure is significant, and any information I have given to my adviser but was not included in the application.



Full name of Trusted Individual (as in NRIC/Passport)	NRIC/Passport number/FIN



Full name of Witness (as in NRIC/Passport)	NRIC/Passport number/FIN



Call-back/SMS date	Call-back/SMS time	Phone number used

I have	spoken	to the	client	via	call-back	to:

- 1. Remind the client:
  - that the DPI is bought without financial advice;
  - ii. that there is a 14-day free-look period; and
  - iii. to check with a trusted individual on the DPI bought within the free-look period.
- 2. Reinforce the following key information:
  - Name of DPI
  - Name of rider, if applicable ii.
  - iii. Sum assured
  - iv. Policy term
  - Premium payment term V.
  - vi. Premium amount and payment frequency
- 3. Obtain the client's confirmation for us to proceed with the application.
- O I could not reach the client after at least 3 call-backs. Hence, I have sent an SMS to the client. SMS content is as follows:

Dear < Proposer>, we have tried contacting you to confirm your purchase of < plan type & name>, < your sum assured \$xxx,xxx>, <coverage term>, , premium amount payable annually/monthly>.

As we have been unsuccessful in contacting you, we will proceed to process your DPI application. However, please note that you still have a free-look period of 14 days from the date you receive the policy contract. Within this period, you can choose to cancel the policy contract should you wish to.

Name of Centre Manager	Signature of Centre Manager
	Ph.
	Signed in Singapore on (dd/mm/yyyy)

#### Part 1 - Fact sheet

#### What are Direct Purchase Insurance (DPI)?

DPI are life insurance products that you can buy directly from insurance companies, without paying any commissions. You do not need to pay commissions because these products are sold without any financial advice. Please read this fact sheet together with the cover page, benefit/policy illustration, product summary, bundled product disclosure document (if applicable), and policy contract<sup>1</sup> and product brochures (if available) carefully before buying any DPI. A checklist is also provided to help you in your purchase of a DPI.

#### What are the types of DPI offered?

There are two main types of DPI available:

- a. Term life with Total and Permanent Disability (TPD) cover and an optional Critical Illness (CI) rider
- b. Whole life with TPD cover and an optional CI rider

TPD is the complete inability to engage in any business/occupation, or total and irrecoverable physical loss, due to accident or sickness.

#### What is the difference between a term life DPI and a whole life DPI?

A term life DPI provides insurance protection for a fixed period of time and may be suitable if you wish to provide for your financial dependants until they become self-reliant. There will be a payout if you pass away, or suffer a terminal illness during the coverage period. Terminal illness is the conclusive diagnosis of an illness that is expected to result in death within 12 months. In comparison, a whole life DPI generally provides life-long insurance protection.

As term life DPI are pure protection policies with no savings or investment feature, they are generally cheaper than whole life products. However, this also means that a term life DPI has no cash value when the policy expires, or if you end the policy early.

Whole life DPI are typically more expensive than term life DPI as their premiums are invested to build up cash value in addition to paying for insurance coverage. If you end a whole life DPI early, there may be a cash value (known as surrender value). However, there may be no cash value if you end the policy in the first few years as most of the premiums you have paid would have been used to pay for the initial administrative expenses incurred by the insurers for setting up the policy. For more information, visit http://www.moneysense.gov.sg/dpi.

#### Should I buy a critical illness rider for my DPI?

Once you have chosen a term or whole life DPI, you may choose to add a CI rider. The CI rider pays out the full coverage amount of a term or whole life DPI in a lump sum either when you are first diagnosed with a CI or after you have undergone surgery covered under the rider (except for Angioplasty<sup>2</sup>). This payout may ease your financial burden as your treatments and medication can be costly. Your income may also be affected as you may not be able to work due to the CI. It is important to note that the term or whole life DPI, together with the CI rider, will be terminated once the coverage amount is paid out under the CI rider.

There is a total of 30 Cls covered under the CI rider. For more information on the Cls covered, please refer to http://www. moneysense.gov.sg/dpi. You should also refer to the policy contract for detailed definition of each CI as you will receive a payout under the CI rider only if the illness falls within the definition stated in the contract.

<sup>&</sup>lt;sup>1</sup> As life insurers only provide policy contracts upon request, you may wish to request for a copy of the DPI policy contract to find out more details about the policy, such as the exclusion clauses and other terms and conditions of the policy.

<sup>&</sup>lt;sup>2</sup> The CI rider will only pay out 10% of the coverage amount of the main policy or \$25,000 whichever is lower, for Angioplasty and other invasive treatment for coronary artery. After the insurance company pays out the above, the remaining coverage amount for the main policy and CI rider continues to be in effect.

### How much insurance coverage do I need?

You should consider your financial commitments (e.g. loans, family expenses and children's educational needs) and existing insurance coverage, including insurance provided by your employer, when deciding the insurance coverage that you need. You may use the Insurance Estimator at the following link: https://www.cpf.gov.sg/eSvc/Web/Schemes/InsuranceEstimator/ InsuranceEstimator to help you decide on the amount of coverage you need.

You should also consider whether you can afford to pay the premiums for the entire duration of the policy, taking into account your outstanding loans, regular expenses and your income over the long term. If you are unable to pay the premiums, your insurance policy will lapse (or end) and you will no longer be covered. You may use the Budget Calculator available on the MoneySENSE website at: http://www.moneysense.gov.sg/financial-planning/financial-calculators/budget-calculator.aspx to check if the premium is affordable based on your current income and expenditure.

### How much insurance coverage can I buy?

You can insure yourself for up to \$\$400,000 per insurer, with a cap of \$\$200,000 for whole life DPI.

The following are some scenarios to illustrate how the cap of \$\$400,000 for DPI and sub-limit of \$\$200,000 for whole life DPI work.

#### Scenario 1:

If you have bought a term life DPI with sum assured of \$\$300,000, you may buy an additional term life DPI or whole life DPI with sum assured of \$100,000 from the same insurer.

#### Scenario 2:

If you have bought a whole life DPI with sum assured of \$\$150,000 from an insurer, you may buy another whole life DPI with sum assured not exceeding \$\$50,000, or a term life DPI with sum assured not exceeding \$\$250,000 from the same insurer.

The scenarios above are not exhaustive. Visit http://www.moneysense.gov.sg/dpi for more examples on the amount of DPI you can buy.

#### What are the different coverage periods offered for term life DPI and how do I choose among them?

You may choose from three different coverage periods for your term life DPI:

- a. 5 year renewable
- b. 20 years
- c. Term up to age 65

A 5 year renewable term life DPI may be suitable if you prefer shorter coverage and the flexibility to renew your policy. The premiums may be higher at the point of renewal due to your age, but any medical conditions uncovered since the start of the term life DPI will continue to be covered after the renewal.

The other options are a term life DPI with coverage period of 20 years, and a term life DPI that covers you up to age 65. These may be suitable if you prefer longer coverage.

As your dependants will not benefit from the DPI's coverage after it expires, you should consider the age of your dependants when choosing your policy coverage period.

What are the different premium payment periods offered for whole life DPI and how do I choose between them? You may choose to pay premiums for your whole life DPI up to age 70 or age 85.

If you choose to pay premiums until age 70, you will need to pay higher premiums every year, but the total amount paid over the entire premium payment period will be lower.

If you choose to pay premiums until age 85, you will pay lower premiums every year, but the total amount paid over the entire premium payment period will be higher.

Consider if you can afford to pay the premiums until the age you have chosen, taking into account that you may not be earning any income after you retire.

#### What other important points should I be aware of?

You should read and understand the policy contract and product summary which set out the terms and conditions of the policy, such as the following:

#### 1. Coverage period (for whole life DPI)

Insurers may either set a maturity age (e.g. age 99 or 100) when all benefits would be paid out, or pay the benefits only upon your death or diagnosis of a terminal illness, even if this occurs beyond age 99 or 100.

#### 2. Premiums for TPD coverage

The coverage for TPD lasts up to a maximum age of 65.

The premiums that you pay may change throughout the premium payment period, depending on how the insurers price the TPD coverage.

- a. If the TPD coverage is priced separately from the main DPI, the premiums will be reduced once TPD coverage ends after age 65.
- b. If the TPD coverage is priced as part of the main DPI and spread out equally over the entire premium payment period, the premiums will remain the same even though TPD coverage ends after age 65.

#### 3. Exclusion clauses

Different insurers may have different exclusion clauses which state the situations when benefits under the DPI are not payable. For example, some insurers may not pay out the TPD benefit if the policyholder becomes totally and permanently disabled arising from travel on a non-commercial aircraft. Some insurers may void the policy contract if the policyholder's death arises from any criminal activity; or an act of war (whether declared or not). You should read the product summary and policy contract to find out what these exclusions are and whether the DPI meets your needs.

#### What do I need to disclose in my DPI application?

You should disclose all information requested in the proposal form (including any pre-existing medical conditions) fully and truthfully. If material information<sup>3</sup> is not disclosed, or is falsely disclosed, you or your dependants may not be able to claim the benefits under the DPI. If you are unsure whether the information is material, you are advised to disclose it.

After you submit your application, the insurer will conduct its underwriting. As the terms and benefits of the DPI may change after underwriting, you should consider whether the revised terms and benefits still meet your needs when you receive the policy documents.

#### I am still not sure what type of DPI to buy and how much coverage I need. What should I do?

DPI may not be suitable for you if you are unsure about which type of DPI or how much coverage to buy as no financial advice is provided during the purchase process. In such a case, you are encouraged to seek advice from a financial advisory representative who will be able to advise you on a suitable product.

Useful resources and tools:

- 1. MoneySENSE website (including Frequently Asked Questions on DPI): http://www.moneysense.gov.sg/dpi
- 2. Web Aggregator (for life insurance products): http://www.comparefirst.sg
- 3. MoneySENSE Budget Calculator: http://www.moneysense.gov.sg/financial-planning/financial-calculators/budgetcalculator.aspx
- 4. CPF Board Insurance Estimator: https://www.cpf.gov.sg/eSvc/Web/Schemes/InsuranceEstimator/InsuranceEstimator

- Whether you are a smoker
- Whether you are currently on any medication or receiving any treatment
- Whether you have any pre-existing medical conditions

<sup>&</sup>lt;sup>3</sup> Examples of material information include:

# Part 2 - Checklist

i. This section must be completed before you can buy a DPI.

a. Read and understood the DPI Fact Sheet
<ul> <li>Read and understood the cover page, benefit/policy illustration, product summary and bundled product disclosure document (if applicable), including any coverage exclusions of the DPI</li> </ul>
c. Declared all pre-existing medical conditions in the Proposal Form
d. Disclosed all existing life insurance policies that I own, or am in the process of applying for in the Proposal Form
e. Declared my current financial situation, such as my income in the Proposal Form
<ul> <li>f. Completed and disclosed fully and truthfully all the information requested in the Proposal Form and any supplementary questionnaire(s)</li> </ul>
g. Decided to buy the DPI, without seeking any advice from any financial advisory representative

ii. You are encouraged to go through the following items before buying a DPI: Have you...

a.	Used the Insurance Estimator at the following link: https://www.cpf.gov.sg/eSvc/Web/Schemes/InsuranceEstimator/InsuranceEstimator to calculate the amount of life insurance coverage you would need?	Yes No
b.	Used the Budget Calculator at the following link: http://www.moneysense.gov.sg/financial-planning/financial-calculators/budget-calculator.aspx to check if the premium that you will pay is affordable based on your current income and expenditure?	○ Yes ○ No
c.	Visited http://www.comparefirst.sg to compare the features and premiums of DPI and other types of life insurance products?	○ Yes ○ No
d.	Considered the different types of DPI and other types of life insurance products that are available, and whether the DPI that you intend to purchase is suitable for your financial circumstances and needs?	○ Yes ○ No

# Acknowledgement of Receipt of DPI Fact Sheet

# I acknowledge that:

- a. I have received a copy of the DPI Fact Sheet and have read and understood all of its contents.
- b. I have completed the DPI Checklist and have decided to purchase.

Name of DPI	Signature of Proposer
Full name of Proposer (as in NRIC/Passport)	
NRIC/Passport number/FIN	Im
	Signed in Singapore on (dd/mm/yyyy)

# Fact sheet supplementary form

#### Definitions and Requirements Relating to "Selected Client" & "Trusted Individual"

- 1. "Selected Client" is defined as any Client who meets any two of the following criteria:
  - i. 62 years of age or older;
  - ii. Not proficient in spoken or written English; or
  - iii. Has below GCE 'O' level or 'N' level certifications, or equivalent academic qualifications.
- 2. Selected Client should be accompanied by a Trusted Individual (TI) when purchasing a DPI.
- 3. If the Selected Client is not accompanied by a TI, the client can still choose to purchase a DPI and the Life Insurer needs to remind the client:
  - i. that the DPI is bought without financial advice;
  - ii. that there is a 14-day free-look period; and
  - iii. to check with a TI on the DPI bought within the free-look period.

#### I acknowledge that:

- i. I have been briefed on the above 3 items by the Life Insurer and understood all of them.
- ii. I will check with a Trusted Individual on the DPI I have just bought within the next 14 days.

Full name of Proposer (as in NRIC/Passport)	NRIC/Passport number/FIN	Signature of Proposer
		Pm.
		Signed in Singapore on (dd/mm/yyyy)

- 4. "Trusted Individual" (TI) is defined as:
  - i. At least aged 18;
  - ii. Possess at least GCE 'O' or 'N' level certifications or equivalent academic qualifications;
  - iii. Be proficient in spoken or written English; and
  - iv. Be a person who has the trust of the Selected Client.

### I acknowledge that:

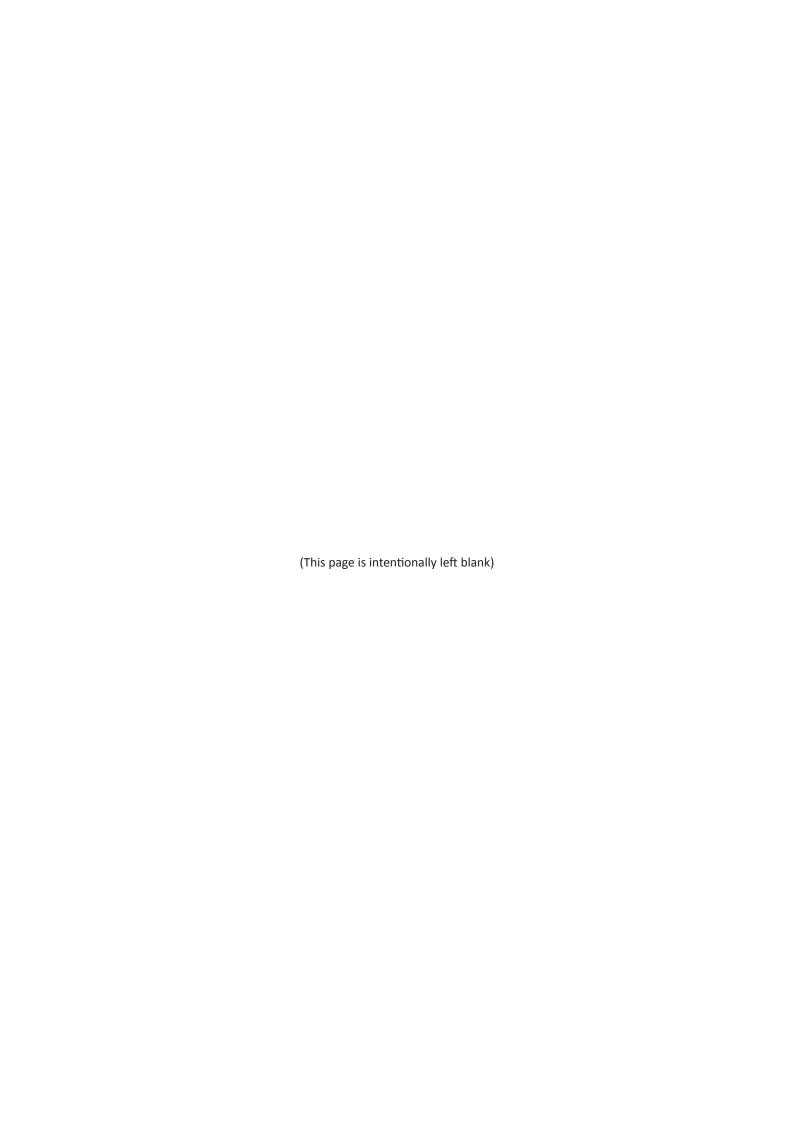
- i. I am familiar with Investment or Life Insurance Products.
- ii. I have fulfilled the above definition and I am a Trusted Individual to (Client's name)

Full name of Trusted Individual (as in NRIC/Passport)	NRIC/Passport number/FIN	Signature of Trusted Individual
		Ph.
		Signed in Singapore on (dd/mm/yyyy)

# **Appendix – Defined Terms**

Note: These are selected summaries of defined terms provided to assist you with the completion of a FATCA and CRS self-certification form. Further details can be found within the OECD "Common Reporting Standard for Automatic Exchange of Financial Account Information" (the "CRS"), the associated "Commentary" to the CRS, and domestic guidance. This can be found at the OECD automatic exchange of information portal.

Term	Description							
Account Holder	The term "Account Holder" means the person listed or identified as the holder of a Financial Account. A person, other than a financial institution, holding a Financial Account for the benefit of another person as an agent, a custodian, a nominee, a signatory, an investment advisor, an intermediary, or as a legal guardian, is not treated as the Account Holder. In these circumstances, that other person is the Account Holder. For example, in the case of a parent/child relationship where the parent is acting as a legal guardian, the child is regarded as the Account Holder. With respect to a jointly held account, each joint holder is treated as an Account Holder. An Account Holder for purposes of this self certification may refer to a Proposer (eventually the Policyowner), Controlling Person, Beneficial Owner, Assignee, Trustee, Beneficiary under a Trust or a Trust Nominee named under section 49L of the Singapore Insurance Act (Chapter 142).							
FATCA	FATCA stands for the U.S. provisions commonly known as the Foreign Account Tax Compliance Act, which were enacted into U.S. law as part of the Hiring Incentives to Restore Employment (HIRE) Act on March 18, 2010. FATCA creates a new information reporting and withholding regime for payments made to certain non-U.S. financial institutions and other non-U.S. entities.							
Financial Account	A Financial Account is an account maintained by a Financial Institution and includes: Depository Accounts; Custodial Accounts; Equity and debt interest in certain Investment Entities; Cash Value Insurance Contracts; and Annuity Contracts.							
Participating Jurisdiction	A Participating Jurisdiction means a jurisdiction with which an agreement is in place pursuant to which it will provide the information required on the automatic exchange of financial account information set out in the Common Reporting Standard and that is identified in a published list.							
Entity	The term "Entity" means a legal person or a legal arrangement, such as a corporation, organisation, partnership, trust or foundation.							
Control	Control over an Entity is generally exercised by the natural person(s) who ultimately has a controlling ownership interest (typically on the basis of a certain percentage (e.g. 25%) in the Entity. Where no natural person(s) exercises control through ownership interests, the Controlling Person(s) of the Entity will be the natural person(s) who exercises control of the Entity through other means. Where no natural person or persons are identified as exercising control of the Entity through ownership interests, the Controlling Person of the Entity is deemed to be the natural person who holds the position of senior managing official.							
Controlling Person(s)	Controlling Persons are the natural person(s) who exercise control over an entity. Where that entity is treated as a Passive Non-Financial Entity ("Passive NFE") then a Financial Institution is required to determine whether or not these Controlling Persons are Reportable Persons. This definition corresponds to the term "beneficial owner" described in Recommendation 10 and the Interpretative Note on Recommendation 10 of the Financial Action Task Force Recommendations (as adopted in February 2012). In the case of a trust, the Controlling Person(s) are the settlor(s), the trustee(s), the protector(s) (if any), the beneficiary(ies) or class(es) of beneficiaries, or any other natural person(s) exercising ultimate effective control over the trust (including through a chain of control or ownership). Under the CRS the settlor(s), the trustee(s), the protector(s) (if any), and the beneficiary(ies) or class(es) of beneficiaries, are always treated as Controlling Persons of a trust, regardless of whether or not any of them exercises control over the activities of the trust. Where the settlor(s) of a trust is an Entity then the CRS requires Financial Institutions to also identify the Controlling Persons of the settlor(s) and when required report them as Controlling Persons of the trust. In the case of a legal arrangement other than a trust, "Controlling Person(s) means persons in equivalent or similar positions.							
Reportable Account	The term "Reportable Account" means an account held by one or more Reportable Persons or by a Passive NFE with one or more Controlling Persons that is a Reportable Person.							
Reportable Jurisdiction	A Reportable Jurisdiction is a jurisdiction with which an obligation to provide financial account information is in place and that is identified in a published list.							
Reportable Person	A Reportable Person is an individual (or entity) that is tax resident in a Reportable Jurisdiction under the laws of that jurisdiction. The Account Holder will normally be the "Reportable Person"; however, in the case of an Account Holder that is a Passive NFE, a Reportable Person also includes any Controlling Persons who are tax resident in a Reportable Jurisdiction. Dual resident individuals may rely on the tiebreaker rules contained in tax conventions (if applicable) to solve cases of double residence for purposes of determining their residence for tax purposes.							
TIN (including "functional equivalent")	The term "TIN" means Tax Identification Number or a functional equivalent in the absence of a TIN. A TIN is a unique combination of letters or numbers assigned by a jurisdiction to an individual or an Entity and used to identify the individual or Entity for the purposes of administering the tax laws of such jurisdiction. Further details of acceptable TINs can be found at the OECD automatic exchange of information portal. Some jurisdictions do not issue a TIN. However, these jurisdictions often utilize some other high integrity number with an equivalent level of identification (a "functional equivalent"). Examples of that type of number include, for individuals, a social security/insurance number, citizen/personal identification/service code/number, and resident registration number.							





Date:

#### **NTUC Income Insurance Co-operative Limited**

Income Centre 75 Bras Basah Road Singapore 189557

Tel: 6788 1777 - Fax: 6338 1500
Email: csquery@income.com.sg · Website: www.income.com.sg

an NTUC Social Enterprise

# **GIRO APPLICATION FORM**

# FOR COMPLETION BY APPLICANT AND THIS INFORMATION IS ONLY FOR INSURANCE COMPANY'S USE Name of Insurance Company: NTUC INCOME INSURANCE COOPERATIVE LIMITED

- To: Name of Bank Policyholder's Name: Policy Number/Reference: NRIC/Passport No: a) I/We instruct you to process the above Insurance Company's instruction to debit my /our account. b) You are entitled to reject the Insurance Company's debit instruction if my/our account does not have sufficient funds and charge me/us a fee for this. You may also at your discretion allow the debit even if this results in an overdraft on the account and impose charges accordingly.
- c) This authorisation will remain in force until terminated by your written notice send to my /our last address known to you or upon receipt of my /our written revocation through the Insurance Company.

Bank Accountholder's Name :	Telephone No : Office :
Bank Accountholder's NRIC :	Handphone : Home :
Bank Account Number	Signature/Thumbprint*/Company Stamp:
	(As in Bank's record)  * For thumbprint, please go to any branch of your bank with identification document for verification

Note: a) Please provide all information/bank account details as per the bank's record correctly to avoid delay in approval.

b) If your premium should alter due to changes in policy contractual terms, the amount deducted will be changed accordingly.

# FOR NTUC INCOME INSURANCE COOPERATIVE LIMITED'S COMPLETION

																								· · ·			
	Bank Branch NTUC Income Insurance Co-operative Limited Bank Account No.										ance Refere	Co-op ence	erativ	e Lim	ited												
7		1	7	1	0	0	1	0	0	1	0	0	1	1	2	1	9										
	Bank Branch Account No. To be Debited																										

	FOR FINANCIAL INSTITUTION'S COMPLETION									
To:										
	75 Bras Basah Road, Income Centre, Singapore 189557									
	This application is hereby REJECTED (please tick) for the following reason(s):									
	☐ Signature/Thumbprint# differs from financial institution's record									
	☐ Signature/Thumbprint# incomplete/unclear#									
	☐ Account operated by signature/thumbprint <sup>#</sup>									
	☐ Wrong account number									
	☐ Amendments not countersigned by customer									
	Others:									
	Name of Bank Officer Si	ignature of Bank Officer	Date							
# DL	# Diagon delete where inamplicable									

